

Why Choose Coach-Net?

You can count on us to be there for you when you need us and travel in confidence knowing you have a trusted RV expert available 24/7.



Coach-Net is not a generic roadside assistance provider that services RV owners as an afterthought. **For over 30 years**, Coach-Net has been focused on serving the unique needs of our members to help them enjoy the RV lifestyle.



A vast network of over **40,000** qualified roadside assistance providers.



With approximately **15,000 RV repair and service locations** in our network, Coach-Net can offer you instant, pre-qualified access to help get you back on the road as quickly as possible.



Coach-Net has our own **24/7 dispatch call center** so we do not have to use a third party to take care of our members' needs.



Coach-Net has **RV certified, master certified, and factory trained technicians** in our call center for your major mechanical disablements and operational concerns.



Followed Up With Two Phone Calls

"Called on Saturday and received a call back immediately. Leonard guided me through troubleshooting and forwarded pictures of different circuit breakers. He **followed up with two phone calls** to ensure the problem was corrected."

~ Frederick H.

A Customer For Life

"I have had Coach-Net for about 20 years. I've had to call them on 4 different issues. Unfortunately, 2 of the 4 times was this year. But each and every time they have been friendly, understanding, responsive and extremely helpful. I am what some say "a **customer for life**"."

~ Robert O.

Went Above and Beyond

"Outstanding roadside assistance. Would not leave home without it. The representative was very friendly and very knowledgeable. She **went above and beyond** to make sure we were ok."

~ Paul A.



Coach-Net

MEMBERSHIP PLANS

Basic | Ultimate

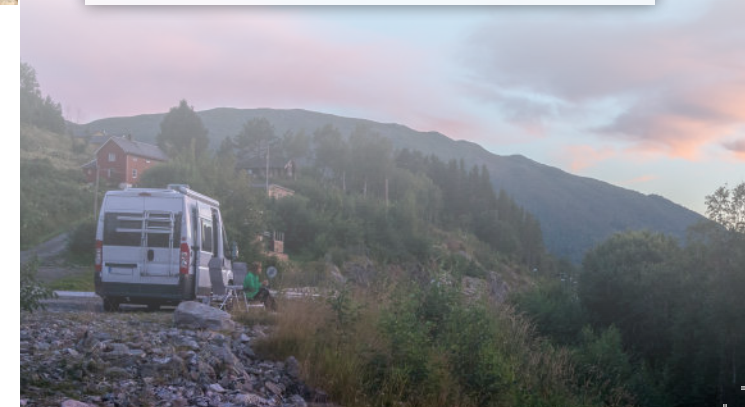


Our Promise

Coach-Net believes that RVing is all about **embracing the serenity of the outdoors** while enjoying precious **quality time with family and friends**. We don't want anything, especially roadside emergencies, to interrupt that **irreplaceable connection** which is why Coach-Net has developed a program designed to get you **back on the road** to your destination as **quickly and easily as possible**.

For more details about Coach-Net Membership:

www.coach-net.com
877-801-0333



BENEFITS AND SERVICES	Basic	Ultimate (Towable/Coach)
All-Inclusive Coverage <i>Coverage includes Member, spouse and dependent children ages 24 and under, for your RV and all other personal vehicles owned, rented, borrowed or leased.</i>		✓
Coverage for Trailers, Tow Dollies, Boat Trailers and Utility Trailers Coverage in the United States and Canada	✓	✓
Coverage in Mexico*		✓
Unlimited Towing <i>No mileage or dollar amount limits - no out-of-pocket expense when towing your disabled vehicle to the nearest qualified repair facility.</i>	✓	✓
Unlimited Tire Assistance <i>Changing of your vehicle's flat tire, delivery of a comparable tire for towing of your vehicle to a repair facility.</i>	✓	✓
Unlimited Battery Boosts <i>A battery boost for your vehicle's dead battery or a tow to a repair facility.</i>	✓	✓
Unlimited Lockouts <i>Delivery of locksmith services to your vehicle and assistance in the opening of your locked vehicle, and/or obtaining a replacement key.</i>	✓	✓
Delivery of Fuel and Emergency Fluids <i>Delivery of gasoline, oil, water, transmission fluid, power steering fluid and brake fluid to your disabled vehicle.</i>	✓	✓
Mobile Mechanic <i>Dispatching of mechanic to the site of your mechanically disabled vehicle which cannot be driven or towed in for service.</i>	✓	✓
Courtesy Mobile Mechanic <i>If a mechanical component on the registered RV is in need of repair, you may request a mobile mechanic be dispatched to your location even though the RV is not mechanically disabled and could be driven or towed to a service location. This courtesy service is available one time per year.</i>		✓
Winching <i>Winch out or extraction services required in order to tow the disabled vehicle. Covered up to 100 feet off of a maintained road or in a commercial campground equipped for camping vehicles.</i>	✓	✓
Service Appointment Assistance <i>Locator service to obtain the first available appointment at the closest, qualified facility and provide directions, appointment time and facility contact.</i>	✓	✓
RV Technical Assistance Hotline <i>The RV Technical Hotline is available to you 24/7. Our technicians can guide you through many common operational issues you might experience.</i>	✓	✓
Emergency Trip Interruption <i>Up to \$2,000 reimbursement for automobile rental, food and lodging made necessary by the disablement of your RV due to a collision more than 100 miles from your home.</i>	✓	✓
Trip Planning <i>Receive maps marked with the most scenic or most direct routing along with a travel checklist, travel discount information and free city and state maps.</i>	✓	✓
Concierge Services <i>Rely on Concierge Services to find quality services, assist with reservations and coordinate travel arrangements. It's like having your own personal assistant guiding you to the best places during your travels.</i>		✓
Travel Assistance Services <i>If you are hospitalized more than 150 miles away from home, which is in the United States or Canada, AirMed will provide you with access to travel assistance services 24/7. Services include Medical Repatriation, 24/7 Worldwide Medical Services Hotline, RV Return and more! AirMed arranges and pays for all of the assistance services it provides without limits on the covered cost.</i>		✓
Key & Key Remote Replacement <i>In the event one of the eligible keys/key remotes has been lost, stolen or destroyed, we will pay the reasonable repair cost for a replacement key/key remote up to a maximum of \$400 USD.</i>		✓
Windshield Repair <i>Coverage is available on the registered RV for repair of stars, chips and cracks less than six inches (6") in length if caused by road hazards or road debris.</i>		✓
Tire Discounts <i>Members can save up to 15% on commercial tires. Take the hassle out of buying tires and get them at a discount.</i>		✓
RV Products & Accessories Discounts <i>We have partnered with leading companies in different sectors of the RV industry to bring you various discounts that are sure to improve your RV experience.</i>	✓	✓
Camping Discounts <i>Wherever your journey takes you, there is an RV park just waiting to become your home on the road. Coach-Net has partnered with campgrounds across the U.S. and Canada to provide you savings.</i>	✓	✓
Travel & Entertainment Discounts by TicketsAtWork <i>Coach-Net Members receive exclusive discounts and special offers on entertainment, travel destinations, and merchandise at hundreds of retail partners.</i>	✓	✓
Hotel and Motel Discounts <i>Coach-Net Members save up to 60% on hotel stays at participating properties worldwide!</i>		✓
Vehicle Rental Discounts <i>Coach-Net Members save up to 25% on daily rates!</i>		✓

It's like talking to family who cares!

Travel Safe

Whether you are locked out of your vehicle or you have a flat tire, your safety is our top priority. We have you covered 24 hours a day.

- Direct to Campsite Service
- GPS Locator Technology
- Certified RV Technical Assistance Hotline
- Emergency Roadside Assistance

Travel Smart

Leave your worries behind! Coach-Net provides peace-of-mind protection with benefits and services ready when you need them most.

- Travel Assistance Services by AirMed
- Concierge Services Your personal assistant on the road
- Emergency Trip Interruption
- Trip Planning

Travel Well

Keep more of your hard-earned money in your pocket. Your Coach-Net membership can help you save by providing travel-related discounts like:

- Camping
- Vehicle Rental
- Hotel/Motel
- Travel & Entertainment
- Tire Discounts
- RV Products & Accessories

* Services while traveling in Mexico are limited to a reimbursement of up to \$1,000 per occurrence, subject to prior approval by Coach-Net in each instance. Dispatch services are not available in Mexico.

This is a brief summary of program benefits. Limitations, restrictions & exclusions apply. If there are any conflicts between this document and the Benefit Guide, the Benefit Guide shall govern. Benefits and services provided by Coach-Net RV Motor Club, Inc.

